

# Telecoms Infrastructure. **Built right, first time.**

A turnkey FTTP delivery partner for Tier 1 contractors and network operators across the UK. Civils, cabling, splicing, testing. End to end.

**3x**

Production rate of a standard civils gang. 90 metres per day, evidenced.

**24h**

Mobilisation on approval. UK or European sites. Crews already on the books.

**100%**

Photographic evidence and PON-level traceability on every claim.



## ABOUT US

# A delivery partner built to **remove the headache** for main contractors.

Rise Utilities is a UK turnkey telecoms infrastructure contractor specialising in fibre-to-the-premises build. We deliver every stage of the FTTP lifecycle, from survey and civils through cabling, splicing, and testing, under one roof, to one standard, with one accountable point of contact.

The company was founded by senior delivery and commercial leaders who came directly from inside the UK's largest Tier 1 telecoms framework holders. Our Financial Director spent six years at a national Tier 1 contractor before joining Rise. Our Managing Director and Head of Operations bring two decades of combined experience running FTTP, civils, and infrastructure programmes for some of the biggest names in the supply chain.

We started Rise because we knew the build could be done better. We knew exactly where the gaps in the existing supply chain were, and we built a delivery partner specifically engineered to close them.

**FTTP**

Full lifecycle specialism

**UK & EU**

All of the UK & mainland Europe

**24h**

Mobilisation on approval

## What sets us apart

Most delivery partners give you a workforce. We give you a managed delivery operation. Every operative on your job is scored, tracked, and accountable. Every metre dug, every splice made, every test logged is verified against evidence before it touches an invoice.

**Our position:** We are not the cheapest. We are the contractor you call when the job needs to be done right, on time, with no surprises and no walk-offs.

# Full FTTP lifecycle delivery **under one roof.**

We are a single-source delivery partner. You do not coordinate three different contractors for civils, cabling, and testing. You deal with us. We deliver the whole job and hand it back tested, evidenced, and ready to claim.

## 01 Survey & TRR

- Pre-build site surveys
- Test Rod and Rope (TRR)
- Route validation
- Asset condition reporting
- Build readiness sign-off
- Photographic evidence pack

## 02 Civils

- Track laying and duct installation
- Blockage clearance and remediation
- Service driver works
- NRSWA accredited operatives
- Permit handling via Street Manager
- Reinstatement and aftercare

## 03 Cabling

- Underground and overhead cable pulls
- CBT installation
- Drop cable delivery
- Slack management and labelling
- Asset registration
- End-to-end cable accountability

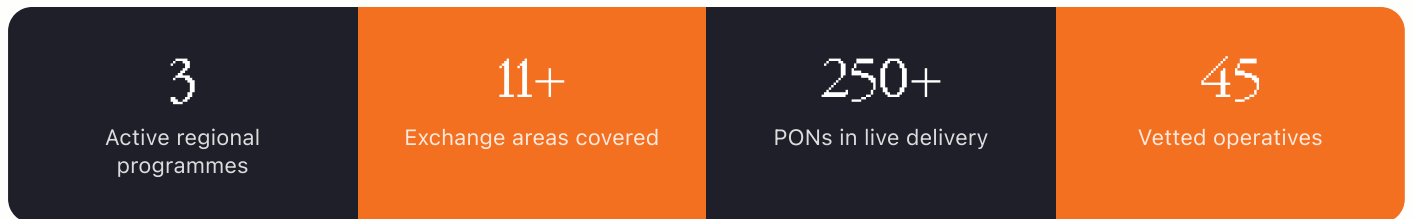
## 04 Splicing & Testing

- Fusion splicing to spec
- OTDR and power meter testing
- LLR and FNC documentation
- Defect rework on the day
- Live network tie-in
- Right first time, evidenced

**One contract. One accountable team.** We do not split your job between three subbie shops who blame each other when something goes wrong. Everything sits with us.

# Live delivery across **three regional programmes** for a Tier 1 framework holder.

We currently run active FTTP build programmes across the South of England, with civils, flex, and chief engineer scopes running in parallel. Our combined live tracker spans more than 250 PONs across multiple exchange areas, delivered to a single Tier 1 main contractor framework.



## Coverage across active programmes

Programme	Scope	Areas
<b>London</b>	Flex, Chief Engineer, TRR	Warlingham, Tadworth, Ashtead, Sanderstead
<b>South Coast</b>	Flex, Survey, SDU/MDU	Littlehampton, Waterlooville, Yapton, New Milton, Northbourne, Southampton, Christchurch
<b>Civils Programme</b>	Track, blockages, service drivers	National coverage across all live exchanges

## Live throughput capacity



**Why this matters:** We are not learning the FTTP build process on your job. We are delivering it every day, at scale, to the standard a Tier 1 main contractor expects. The numbers above are live, evidenced, and growing.

# A civils operation built around specialist crews and live evidence.

Civils is the part of the FTTP build where most programmes lose time. Our model removes that risk by allocating the right specialist crew to the right type of work, owning the permit chain in-house, and uploading evidence the day a metre is laid. The result is a build that moves at the pace the programme needs, with reinstatements signed off before the gang leaves the street.

## The full civils scope, delivered in-house

### 01 Track & Duct

- Footway and carriageway track
- Duct laying to Openreach spec
- Mole ploughing and narrow trenching
- Sub-duct installation

### 02 Blockages & Remediation

- Blockage location and clearance
- Damaged duct repair
- Service driver works
- Asset recovery and reuse

### 03 Chambers & Frames

- Modular chamber installation
- Carriageway chamber builds
- Frame & cover (footway)
- Frame & cover (carriageway)

### 04 Permits & Reinstatement

- Street Manager permit handling
- Live permit amendments
- NRSWA reinstatement to spec
- Aftercare and defect closeout

## What we do differently in civils

01

#### Specialist allocation

Track gangs do track. Blockage gangs do blockages. No generalists running specialist work.

02

#### Permit ownership

We handle Street Manager permits, amendments, and live permit changes in-house.

03

#### Evidence-first build

Every metre laid is photographed, located, and uploaded. No metre claimed without proof.

04

#### Reinstatement standard

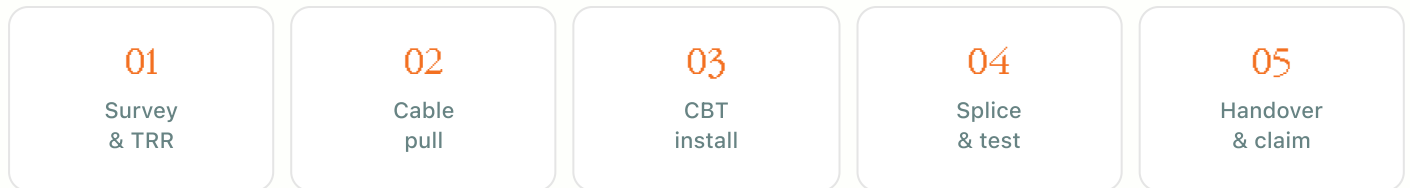
Reinstatements signed off to NRSWA spec before the gang leaves the street.

**Why this matters:** Most civils delays come from a single missing skill in the gang or a permit caught in the wrong queue. We solve both by keeping the full skill stack in-house and owning the permit chain end to end. The job moves at the pace the programme needs, not the pace the bottleneck allows.

# Per-home delivery, to a Tier 1 standard.

Flex is where the build becomes a service. Survey, cable, splice, test, hand back. Our flex operation is built around the per-home delivery model used by every major UK FTTP framework, so the people running your job already speak the language and follow the process.

## The flex lifecycle, in our hands



Each stage is tracked against the same PON identifier from start to finish. Our project managers update build status daily into the main contractor system, so your commercial team always knows where every home sits in the lifecycle without picking up the phone.

## Quality control on every home

### 01 Right-first-time culture

Defects are reworked on the day they are found, by the gang that built them. We do not pass cleanup back to the main contractor.

### 02 OTDR and power meter testing on every fibre

LLR and FNC documentation completed and uploaded before claim. No test, no claim.

### 03 Photographic evidence pack per home

Every CBT, splice closure, and slack store photographed and tied to the PON. Audit-ready from day one.

### 04 Same-day status reporting

Our PM team updates the main contractor build status system the day work happens, not the week after.

# Numbers, not promises. **This is what we deliver.**

Every Rise programme is measured against the same internal performance standards. The numbers below are the targets we hold ourselves to, the targets we measure operatives against, and the targets we are happy to be held to in any service-level agreement.

**98%**

### Right first time

Of homes built and tested without rework. Defects identified are reworked the same week, by the same gang, at no additional cost.

**95%**

### Programme adherence

Of PONs delivered to the agreed weekly programme. We commit to delivery dates and we hit them.

**100%**

### Evidence pack completeness

Of claims submitted with full photographic evidence, LLR documentation, and PON-level traceability. No exceptions.

**24h**

### Defect response window

Maximum time from defect notification to remediation start. Most defects closed within the same working day.

**Same day**

### Build status reporting

Build status updated into the main contractor system on the day work happens. No retrospective data entry, ever.

**Weekly**

### Commercial reconciliation

Clean weekly reconciliation pack to your commercial team. Delivered metres, completed homes, claim status. No chasing.

**What this looks like in your tender:** We will sign up to these KPIs in writing, report against them weekly, and accept commercial penalties if we miss them. We are confident in the numbers because we measure them on every programme, every week.

# Safety is the **first conversation** on every job.

We do dangerous work in live streets, around live networks, with live traffic. Safety is not a section of a tender pack we fill in once a year. It is the first conversation on every job, every day, with every operative on site.

## Our safety operating model

### 01 **Site-specific RAMS for every scope**

Risk assessments and method statements issued to every operative before mobilisation. Reviewed and re-issued whenever the scope, location, or conditions change.

### 02 **Daily toolbox talks on every active site**

Logged, signed off, and audited. Toolbox talk content is rotated weekly to cover the full SHE syllabus across the year.

### 03 **Mandatory near-miss reporting**

Operatives are required to report near-misses, not just incidents. Near-misses feed our learning loop and proactively eliminate hazards before they become incidents.

### 04 **Ticketed and accredited workforce**

Every operative carries current NRSWA, CSCS, and where applicable confined-space, traffic management, and first-aid certifications. Records held centrally and audit-ready.

### 05 **Zero tolerance on PPE and exclusion zones**

Operatives found working without correct PPE or outside agreed exclusion zones are removed from site immediately. No second chances on safety basics.

## Environmental responsibility

We design every job to minimise environmental impact. Reinstatements to NRSWA spec, waste segregation on site, fuel-efficient route planning for service drivers, and a preference for local labour to reduce travel emissions. Where main contractors require formal carbon reporting, we build it into the programme from day one.

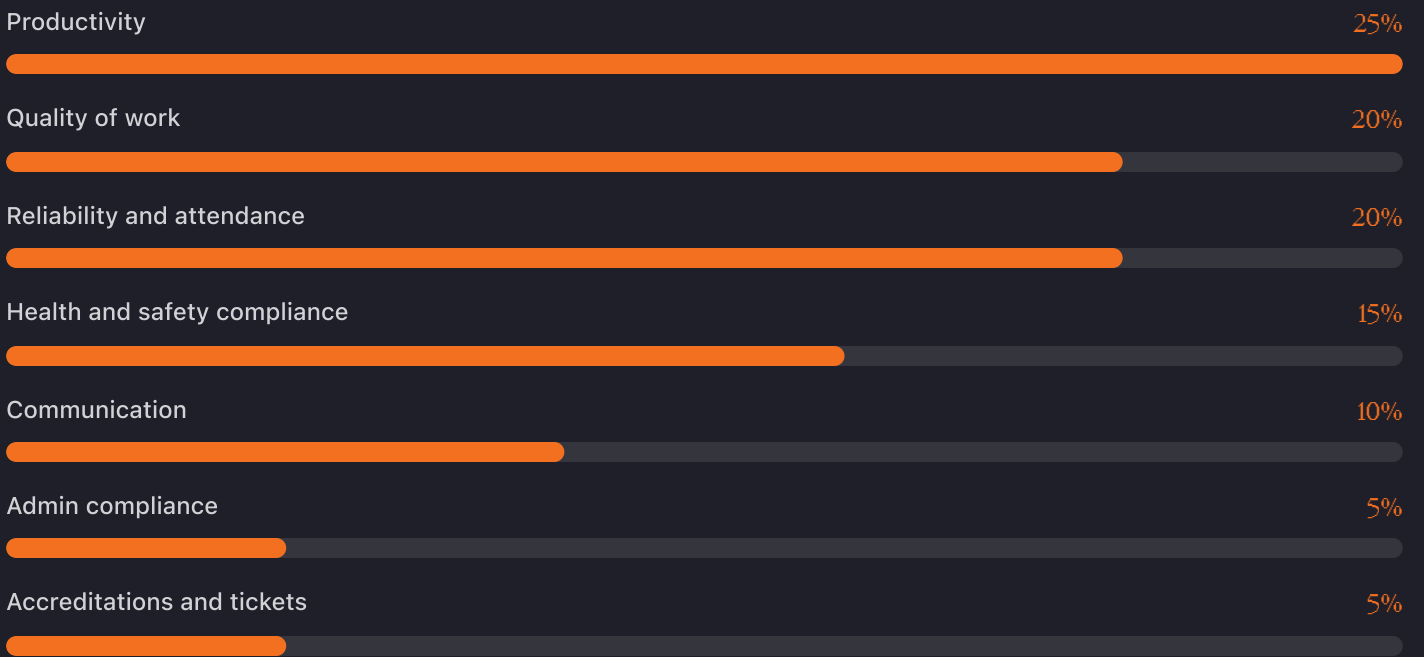
**Our SHE record:** Zero RIDDOR-reportable incidents since incorporation. Zero lost-time injuries. We will protect that record, and we will protect your record on every job we deliver for you.

# We do not send **random subcontractors** to your job.

The biggest risk in subcontracted civils and flex work is operative quality. The wrong person on the wrong job costs the main contractor money, time, and reputation. We have built an internal scoring system that solves this.

Every operative who works on a Rise programme is scored against seven weighted metrics after every job. The scores feed back into who gets allocated to the next job. Poor performers do not get the work. Strong performers get more of it. Your job gets the right people, every time.

## The seven scoring metrics



## Four operative grades

Grade	Description
<b>A</b>	Priority allocation. First call on premium work.
<b>B</b>	Reliable workhorses. Standard allocation.
<b>C</b>	On notice. Targeted improvement plan.
<b>D</b>	Removed from active rotation.

**What this means for you:** The operatives delivering your job are not random faces from a WhatsApp group. They are scored, ranked, and chosen because they have already proven they can deliver work to the standard your programme requires.

# Fully insured, fully governed, **audit-ready.**

We hold the insurances, accreditations, and governance documentation a main contractor expects from a serious delivery partner. Through our partnership with VKE Group, we operate under a fully accredited group umbrella covering ISO 9001, 14001, and 45001, Constructionline Gold, and SafeContractor / CHAS — so any tender pack you send us is answered without delay.

## Insurance cover

<p><b>£5m</b></p> <p>Public Liability Bridgehaven Specialty UK Ltd</p>	<p><b>£5m</b></p> <p>Employers Liability Bridgehaven Specialty UK Ltd</p>
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Policy E25J9D1K, in force to July 2026. Higher limits available on request for specific scopes. Certificates and subcontractor insurance enquiry sheets held centrally.

<p><b>Rise Utilities</b> <span style="float: right; background-color: #008000; color: white; padding: 2px 5px; font-weight: bold;">IN PLACE</span></p> <hr/> <ul style="list-style-type: none"> <li>— <b>NRSWA accreditation</b> Operatives ticketed for streetworks to current legislation</li> <li>— <b>CSCS card holders</b> Every operative carries a current valid CSCS card</li> <li>— <b>Street Manager registered</b> Permits raised, amended, closed in-house</li> <li>— <b>Public &amp; Employers Liability</b> £5m / £5m, Bridgehaven Specialty UK</li> <li>— <b>Companies House compliant</b> Rise Utilities Ltd, Co. No. 15806454</li> <li>— <b>HMRC IR35 compliant</b> Status determination process for every operative</li> </ul>	<p><b>Via VKE Group partnership</b> <span style="float: right; background-color: #008000; color: white; padding: 2px 5px; font-weight: bold;">IN PLACE</span></p> <hr/> <ul style="list-style-type: none"> <li>— <b>ISO 9001</b> Quality management system, certified at group level</li> <li>— <b>ISO 14001</b> Environmental management system, certified at group level</li> <li>— <b>ISO 45001</b> Health &amp; safety management system, certified at group level</li> <li>— <b>Constructionline Gold</b> Pre-qualified to Gold standard via group accreditation</li> <li>— <b>SafeContractor / CHAS</b> SSIP-accredited under the group umbrella</li> <li>— <b>Group governance</b> Policies, procedures, and audit trail aligned to Tier 1 standards</li> </ul>
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## Governance & ethical compliance

<ul style="list-style-type: none"> <li>✓ <b>GDPR compliant</b> Data handled to UK GDPR. Registered with the ICO. Data processing agreements available.</li> <li>✓ <b>Anti-bribery policy</b> Bribery Act 2010 compliant. Gifts and hospitality register maintained.</li> </ul>	<ul style="list-style-type: none"> <li>✓ <b>Modern Slavery statement</b> Annual statement published. Subcontractor onboarding includes ethical labour checks.</li> <li>✓ <b>Subcontractor agreement</b> 15-section legally binding agreement covering H&amp;S, insurance, IR35, quality, termination.</li> </ul>
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**If your tender pack asks for it, we have it or we will get it.** Insurance certificates, accreditation evidence, policy documents, RAMS templates, and example evidence packs are available within 24 hours of request.

# On site within **24 hours of approval**. Anywhere in the UK or Europe.

When a main contractor approves a scope of work with us, our crews are on site within 24 hours. That applies to any UK or European site. We do not need a ramp-up period, a recruitment cycle, or a "we will get back to you next week". With 45 vetted operatives on the books and a mobile delivery model built for distance, we go where the work is.

24h

UK mobilisation

24h

European mobilisation

45

Vetted operatives ready

## Current operating regions

### 01 London and the South East

Live delivery across Warlingham, Tadworth, Ashtead, Sanderstead, and Chief Engineer exchanges. Our home territory.

### 02 South Coast

Active programmes across seven exchange areas including Littlehampton, Waterlooville, Yapton, New Milton, Northbourne, Southampton, and Christchurch.

### 03 Scotland (in mobilisation)

Active discussions with Glasgow contacts for FTTP and adjacent infrastructure works. Capacity available for Q3 onwards.

### 04 All of the UK

From Cornwall to the Highlands. Our delivery model is built for travel, with crews willing and equipped to stay away on short notice. If the job is in the UK, we can be there.

### 05 Europe

We have moved teams to European sites at short notice and we are set up to do it again. Same 24-hour mobilisation, same standards, same accountable management.

**What 24-hour mobilisation really means:** Tools loaded, RAMS issued, permits raised, operatives briefed, on the road. By the time most contractors are still organising the kick-off call, we are already cutting tarmac.

# One point of contact. **Daily reporting.** Zero surprises.

Working with Rise should make your delivery team's life easier, not harder. The structure below is how every Rise engagement runs from day one.

## 01 **Single named project manager**

One Rise project manager owns your programme end to end. They run the daily delivery calls with your CMs, hold the WhatsApp groups together, and chase the issues so you don't have to.

## 02 **Daily build status updates**

Our PM updates your AFS or Arc system the same day work happens. No weekly catch-up. No retrospective data entry. Live status, every day.

## 03 **Weekly commercial reconciliation**

Our commercial lead sends you a clean weekly summary of delivered metres, completed homes, and claim status. No chasing. No mystery numbers.

## 04 **Evidence pack on every claim**

Every claim we submit comes with photographic evidence, LLR documentation, and PON-level traceability. You can audit any claim back to the operative who built it.

## 05 **Same-day defect rectification**

Quality issues are reworked the same week, by the same gang, at no additional cost. You do not pay twice for a job that should have been right first time.

## 06 **Direct line to leadership**

If a delivery problem cannot be solved by your project manager, you have a direct line to the Managing Director and the Head of Operations. Not a helpdesk. Not a ticket queue.

**Our promise:** If you ever have to chase us for a status update, a piece of evidence, or a defect fix, we have failed at our job. We are built to make your programme run smoother, not louder.

# The people you will **actually deal with.**

We name the people behind the work because accountability matters. The team below leads every Rise engagement personally. You will know them by name within the first week of working with us.

## Patrick Dolan

### MANAGING DIRECTOR

Leads the business. Owns client relationships at the top of the chain. The first call when a programme needs senior intervention.

## Sean McMonagle

### FINANCIAL DIRECTOR

Six years inside a Tier 1 telecoms contractor before founding Rise. Owns commercial reconciliation and main contractor reporting.

## John McDyre

### HEAD OF OPERATIONS

Runs the delivery engine. Resource allocation, programme escalations, quality intervention. Where the day-to-day stops.

## Ciara Crossan

### CIVILS PROJECT MANAGER

Owns civils delivery end to end. Permits, scheduling, operative allocation, commercial sign-off on every metre laid.

## Ryan McGonagle

### PROJECT MANAGER

Daily delivery lead for flex programmes. Owns the AFS claim process and the main contractor PM relationship.

## Alex Blake

### PROJECT MANAGER

Programme delivery and subcontractor management. Drives the right-first-time culture across every active site.

## Ina Kamberi

### DELIVERY MANAGER

Coordinates resource across active programmes. The person who makes sure the right gang is on the right street on the right day.

## Ramona Closca

### COMMERCIAL LEAD

Owns the weekly commercial reconciliation, evidence packs, and claim submissions to main contractors.



## NEXT STEPS

# Ready when you are. **Let's talk about your programme.**

If you have an FTTP build programme, a civils framework, or a delivery scope that needs a partner who shows up, delivers right first time, and reports back honestly, we would like a seat at the tender table.

The best way to start is a 30-minute call with Patrick or Sean. We will walk you through our live programmes, share evidence packs from comparable scopes, introduce you to a current main contractor reference, and answer any compliance or commercial questions your tender team needs to close out.

## Three ways to engage

Pick whichever works best for your tender process. We will adapt to yours.

### 01 PQQ submission

Send us your pre-qualification questionnaire. We will return it complete, with all supporting documentation, within five working days.

### 02 Capability call

Book a 30-minute call with Patrick or Sean. We bring the live data, you bring the questions.

### 03 Site visit

Come and see a live Rise build in action. London or South Coast. We will host you on a working site within a week.

## Contact

### Patrick Dolan

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### Sean McMonagle

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